

Wanaque Public Library Mobile Hotspot Lending Policy

Check this out! Wanaque Public Library circulates mobile WiFi hotspots to residents of Wanaque and Haskell.

What is a hotspot?

A hotspot connects to and provides Internet access through the cell phone network. It will work wherever there is a T-Mobile cell signal. You can connect up to 15 devices to it at one time.

Who can check out a mobile hotspot?

Hotspots can be checked out by Wanaque and Haskell library cardholders aged 18 or older, whose library cards are in good standing.

How can I check one out?

Hotspots are available on a first come, first served basis, and cannot be reserved in advance. Only one hotspot may be borrowed by a household at a time.

How long can I keep the hotspot?

We loan hotspots for two weeks (14 days).

How will I know if I need to charge the hotspot?

When the battery icon flashes red, or if the hotspot will not power on, you will need to charge it with the power cable included in the box. It takes about three hours to fully charge the hotspot.

Does the hotspot include content filtering?

Internet content filtering is not included. Parents and guardians are responsible for monitoring what children access through the hotspot.

How can I return the hotspot?

Because of their fragile nature, hotspots must be returned to the Wanaque Public Library in person (not in the bookdrop) during hours that the library is open.

How much does it cost?

There is no charge to check out the hotspot. However, if the hotspot is returned later than the due date, you will be charged an overdue fee of \$5.00 per day. If a hotspot is more than three days overdue, service will be cut off and it will no longer function as a hotspot.

What happens if I lose or damage the hotspot?

If the hotspot is lost or damaged beyond repair, you will be charged for the full replacement cost of the hotspot, case, and charger (\$100). If the case is damaged, you will be charged a replacement fee of \$30.00. If the power cord is damaged or missing, you will be assessed a

replacement fee of \$20.00. If the hotspot itself is damaged or missing, it will cost you \$50.00 to replace it.

Your privacy

No information about your Internet usage is tracked either by the library or by the wireless network provider. The only data about the hotspots that is collected is anonymous circulation data related to checkouts of the devices, and the total amount of data transmitted and received by each device during the monthly billing cycle.

Please use the hotspot responsibly

All hotspot users are encouraged to follow safe Internet practices. The Wanaque Public Library does not guarantee the security of this wi-fi network. The library is not responsible for information accessed through this device or for personal information that the user shares over the Internet. Also, please note that using the hotspot to access online content that is determined to be illegal or obscene (according to federal, state, or municipal law) could result in the suspension of hotspot borrowing privileges and possible criminal prosecution.

Who can I talk to if I have questions or a problem?

Contact us at wanaquelibrary@gmail.com or 973-839-4434 if you have questions. For best results please return a defective HotSpot to the Library as soon as you notice any problem.

This policy was adopted by the Wanaque Public Library Board of Trustees on October 26, 2021



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Wanaque Public Library Mobile Hotspot Lending Agreement

1. I understand that the hotspot can be checked out for a period of two weeks (14 days) and that I may renew it one time, as long as no one else is waiting.
2. I understand that if I am late in returning the hotspot, I will be charged an overdue fine of \$5.00 per day. I also understand that if the hotspot is more than 3 days late, its network connection will be terminated, rendering it unusable until its return.
3. I agree that if I don't return the hotspot, I will pay a replacement fee of \$100. If parts are missing or damaged (the case, the charging cord or the device itself), I agree to pay for their replacement.
4. I understand that this hotspot does not include content filtering. I also know that it is my personal responsibility, not the library's responsibility, to follow safe Internet practices when using the hotspot. These include:
 - Monitoring the information my children access through the hotspot
 - Protecting my personal information and online privacy
 - Refraining from accessing content that could be determined illegal or obscene.
5. I understand that the Library or Service Provider is not responsible for any files, data, or personal information that is accessed, transmitted, lost or damaged while accessing the Internet via the hotspot.

Agreement date _____

Borrower's name (printed) _____

Borrower's name (signed) _____

Borrower's cell phone and/or or email address (print please) _____

Borrower's current address: _____



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